

Find mental health care that fits your needs

Headway can help



Whether you're looking for a mental health care provider or aren't sure where to start, Headway can help you find the right fit. As part of your benefits, you have access to a wide range of Headway therapists in your health plan's network who can get you the support you need.

From talk therapy to medication management, Headway offers:



Personalized matching

Get connected with the right care provider based on your needs and personal preferences.



Immediate availability

Receive same-day matching with care providers and appointments within 48 hours.



In-person or virtual care

Book a virtual or in-person appointment with care providers.



A comprehensive network of quality care providers

Access the right care with your choice of over 50,000 clinicians nationally.



A user-friendly digital platform

Book and manage appointments and payments directly on one website.



Cost-effective, transparent pricing

All Headway care providers are in your plan's network, so you can see pricing before you book.



If you're experiencing emotional distress, the resources below provide no-cost, confidential support 24/7. If this is an emergency, call **911** immediately.

Suicide &

Crisis Lifeline

Call or text **988**.

Crisis Text Line

Text **HOME** to **741741**.

How to access Headway

1. Scan the QR code with your phone's camera or go to book.headway.co/anthem-bcbs.
2. Filter for your preferences, such as gender and language, to find the right care provider.
3. Add your health plan details and select an appointment.



You can also go to healthtrustnh.org and login to your SEP and select the **Anthem Mental Health** tile to access Headway.

Learn more

Visit book.headway.co/anthem-bcbs or contact Headway's support team at **646-941-7645** for more information.



Online counseling is not appropriate for all kinds of issues. If you are in crisis or have suicidal thoughts, it's important that you seek help immediately. Please call 988 (Suicide and Crisis Lifeline) or 911 and ask for help. If your issue is an emergency, call 911 or go to your nearest emergency room. Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

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