July 27, 2018

Mr. George Tsiopras
Chief Financial Officer
HealthTrust, Inc.
25 Triangle Park Drive
Concord, NH 03302

## Subject: HealthTrust Claims Reserves at June 30, 2018

## Dear George:

I have determined HealthTrust claim reserves, and reserves for administration, as of June 30, 2018. The claim reserves cover both claims reported but not yet paid and claims incurred but not reported. In summary, the results are:

1. Reserve for claims
a. Medical (excluding prescription drugs) \$17,582,265
b. Dental
\$804,454
c. Short term disability
\$192,265
d. Total reserve for claims
\$18,578,984

## 2. Reserve for administration

a. Medical (excluding prescription drugs) \$2,277,317
b. Dental
\$297,230
c. Total reserve for administration
\$2,574,547
The following attachments provide background on these results:

- Exhibit I: Development of values, with reference to source data.
- Exhibit II: Completion factor method for medical claims reserve.
- Exhibit III: Completion factor method for dental claims reserve.
- Anthem claim lag file through June 30, 2018 (provided electronically only).
- Delta Dental claim lag and enrollment files through June 30, 2018 (provided electronically only).

The reserves for medical and dental claims are based on the analysis of arrays of claims data from Anthem and Delta Dental showing, for the claims incurred in each month, the month-by-
month payout of those claims, through June 30 of this year. HealthTrust staff estimates the claims reserve for prescription drugs paid through CVS/Caremark.

Using these claims arrays, the medical and dental claim reserves were developed by the duration-to-duration completion factor reserve methodology. This method determines, for claims incurred in a given month, the proportion of that month's ultimate claims payout that has been paid through $6 / 30 / 2018$. These proportional completion factors are based on the average experience of several years as revealed in the claims arrays. The factors are applied to each incurral month's claims paid through 6/30/2018 to determine the expected payout after that date. The results are then summed for all incurral months through June 2018. The calculated reserve was increased by a $5 \%$ provision for adverse deviation.

The medical claims reserve is inclusive of SAU 60, HealthTrust's sole self-funded group. SAU 60 constitutes about $1 \%$ of HealthTrust medical claims, and it is reasonable to assume that about $1 \%$ of the medical claims reserve reported herein could be attributed to SAU 60 .

The reserve for STD is estimated as equal to the amount of premium received for the last two months of the fiscal year, as reported by HealthTrust.

The reserve for administration covers the cost of administering the unreported claims. The reserve is based on the termination provisions in contracts with Anthem and Delta Dental. Both contracts require payment of two months' administrative fees upon contract termination.

In total, the $\$ 18.6$ million reserve for claims at June 30, 2018 is about $\$ 600,000$ greater than the value in your initial draft of the June 30, 2018 financial statement. This difference is almost entirely from the medical coverage, and reflects an increase an increase in claims levels during the last half of the fiscal year as compared to the levels assumed in developing the monthly IBNR factors supplied in January of this year.

These estimates were determined using generally accepted actuarial practices as applied to claim and enrollment data from Anthem Blue Cross Blue Shield of New Hampshire, Delta Dental and HealthTrust staff. I am a Fellow of the Society of Actuaries and a member of the American Academy of Actuaries and meet the Qualification Standards of the American Academy of Actuaries to render the actuarial opinion contained herein.

Please give me a call if you have any questions or if you require additional information.
Sincerely,


Peter J. Riemer, FSA
Principal
201-670-8821

# Exhibit I <br> HEALTHTRUST 

## Reserve for Medical (excl. Rx), Dental and STD Claims and Administration at June 30, 2018

A. Medical Claims (excluding prescription drugs; all values, except as noted, are for dates of service before 7/1/2018)

1. Estimated incurred but unpaid at $6 / 30 / 18$ [Exh. II, col. J total]
2. Provision for adverse deviation [5\% of (1.)]
3. Estimated $6 / 30 / 2018$ incurred but unpaid [(1.) + (2.)]
B. Medical Claims Reserve, by Year of Incurral:

| Incurral <br> Year | Reserve at <br> $\mathbf{6 / 3 0 / 1 8}$ |  |
| :---: | :---: | ---: |
| Before 2014 | $\$$ | - |
| 2014 | $\$$ | - |
| 2015 | $\$$ | - |
| 2016 | $\$$ | 26,381 |
| 2017 | $\$$ | 227,140 |
| 2018 | $\$$ | $17,328,744$ |
| Total | $\$$ | $17,582,265$ |

C. Dental Claims (all values, except as noted, are for dates of service before 7/1/2018)

1. Estimated incurred but unpaid at $6 / 30 / 18$ [Exh. III, col. J total]
2. Provision for adverse deviation [5\% of (1.)]
3. Estimated $6 / 30 / 2018$ incurred but unpaid [(1.) + (2.)]
4. 

D. Dental Claims Reserve, by Year of Incurral:

| Incurral <br> Year | Reserve at <br> $\mathbf{6 / 3 0 / 1 8}$ |  |
| :---: | :---: | ---: |
| 2016 | $\$$ | 477 |
| 2017 | $\$$ | 25,241 |
|  | $\$$ | 778,736 |
| Total | $\$$ | 804,454 |

E. Short Term Disability (STD)

1. Premium, May 2018

2 Premium, June 2018
3. Reserve for STD [(1.) + (2.)]
$\$ \quad 95,968$
\$ 192,265

## F. Reserve for Administration

1. Medical (2 months' Anthem admin fee, per contract, based on June 2018, per HealthTrust)

| $\$$ | $2,277,317$ |
| :--- | ---: |
| $\$$ | 297,230 |
| $\$$ | $2,574,547$ |

# Exhibit II <br> HealthTrust, Inc. <br> Reserve for Medical Claims at June 30, 2018 Method: Age to Age Completion Factor 

Valuation as of June 30, 2018


[^0]HealthTrust, Inc.
Reserve for Dental Claims at June 30, 2018
Method: Age to Age Completion Factor
Valuation as of June 30, 2018
(A)
(B)
(C) $=[$ Input $]$
(D) $=[$ Input $]$
$(E)=[C F$ Sheet $] \quad(F)=[(D) /(E)]$
(G)=[Input]
$(H)=[(\mathrm{F}) /(\mathrm{C})] \quad(\mathrm{I})=[(\mathrm{G}) /(\mathrm{C})]$
$(J)=(F)-(D)$

| Duration | Month | Subscribers | Incurred \& Paid Claims through 06/30/2018 |  | Completion Factor | Incurred Claims |  | Mature Paid Claims |  | Incurred Claims per Subscriber |  | Mature Paid Claims per Subscriber |  | $\begin{gathered} \text { Reserve at } \\ \text { Jun. 30, } 2018 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 41 | Jan-15 | 24,703 | \$ | 1,695,362 | 1.00000 | \$ | 1,695,362 | \$ | 1,933,244 | \$ | 68.63 | \$ | 78.26 | \$ | - |
| 40 | Feb-15 | 24,704 | \$ | 1,753,858 | 1.00000 | \$ | 1,753,858 | \$ | 1,627,582 | \$ | 70.99 | \$ | 65.88 | \$ | - |
| 39 | Mar-15 | 24,680 | \$ | 1,923,504 | 1.00000 | \$ | 1,923,504 | \$ | 1,787,490 | \$ | 77.94 | \$ | 72.43 | \$ | - |
| 38 | Apr-15 | 24,530 | \$ | 1,852,418 | 1.00000 | \$ | 1,852,418 | \$ | 1,941,283 | \$ | 75.52 | \$ | 79.14 | \$ | - |
| 37 | May-15 | 24,483 | \$ | 1,577,441 | 1.00000 | \$ | 1,577,441 | \$ | 1,777,658 | \$ | 64.43 | \$ | 72.61 | \$ | - |
| 36 | Jun-15 | 24,441 | \$ | 2,002,496 | 1.00000 | \$ | 2,002,496 | \$ | 1,627,159 | \$ | 81.93 | \$ | 66.57 | \$ | - |
| 35 | Jul-15 | 24,065 | \$ | 2,657,426 | 1.00000 | \$ | 2,657,426 | \$ | 2,832,338 | \$ | 110.43 | \$ | 117.70 | \$ | - |
| 34 | Aug-15 | 24,041 | \$ | 2,254,450 | 1.00000 | \$ | 2,254,450 | \$ | 2,191,040 | \$ | 93.78 | \$ | 91.14 | \$ | - |
| 33 | Sep-15 | 24,319 | \$ | 1,694,631 | 1.00000 | \$ | 1,694,631 | \$ | 1,784,137 | \$ | 69.68 | \$ | 73.36 | \$ | - |
| 32 | Oct-15 | 24,396 | \$ | 1,771,931 | 1.00000 | \$ | 1,771,931 | \$ | 1,890,816 | \$ | 72.63 | \$ | 77.51 | \$ | - |
| 31 | Nov-15 | 24,420 | \$ | 1,684,292 | 1.00000 | \$ | 1,684,292 | \$ | 1,568,208 | \$ | 68.97 | \$ | 64.22 | \$ | - |
| 30 | Dec-15 | 24,424 | \$ | 1,821,171 | 1.00000 | \$ | 1,821,171 | \$ | 1,631,375 | \$ | 74.56 | \$ | 66.79 | \$ | - |
| 29 | Jan-16 | 24,465 | \$ | 1,809,214 | 1.00000 | \$ | 1,809,214 | \$ | 2,099,517 | \$ | 73.95 | \$ | 85.82 | \$ | - |
| 28 | Feb-16 | 24,456 | \$ | 1,849,159 | 1.00000 | \$ | 1,849,159 | \$ | 1,682,699 | \$ | 75.61 | \$ | 68.81 | \$ | - |
| 27 | Mar-16 | 24,451 | \$ | 1,894,209 | 1.00000 | \$ | 1,894,209 | \$ | 1,969,229 | \$ | 77.47 | \$ | 80.54 | \$ | - |
| 26 | Apr-16 | 24,436 | \$ | 1,662,114 | 1.00000 | \$ | 1,662,114 | \$ | 1,804,732 | \$ | 68.02 | \$ | 73.86 | \$ | - |
| 25 | May-16 | 24,417 | \$ | 1,685,797 | 1.00000 | \$ | 1,685,797 | \$ | 1,574,728 | \$ | 69.04 | \$ | 64.49 | \$ | - |
| 24 | Jun-16 | 24,402 | \$ | 2,052,771 | 1.00000 | \$ | 2,052,771 | \$ | 1,864,455 | \$ | 84.12 | \$ | 76.41 | \$ | - |
| 23 | Jul-16 | 24,080 | \$ | 2,373,974 | 1.00000 | \$ | 2,373,974 | \$ | 2,345,123 | \$ | 98.59 | \$ | 97.39 | \$ | - |
| 22 | Aug-16 | 24,090 | \$ | 2,578,484 | 0.99998 | \$ | 2,578,533 | \$ | 2,665,781 | \$ | 107.04 | \$ | 110.66 | \$ | 49 |
| 21 | Sep-16 | 24,334 | \$ | 1,682,200 | 0.99996 | \$ | 1,682,263 | \$ | 1,787,433 | \$ | 69.13 | \$ | 73.45 | \$ | 63 |
| 20 | Oct-16 | 24,453 | \$ | 1,749,501 | 0.99995 | \$ | 1,749,585 | \$ | 1,665,703 | \$ | 71.55 | \$ | 68.12 | \$ | 84 |
| 19 | Nov-16 | 24,614 | \$ | 1,852,753 | 0.99993 | \$ | 1,852,878 | \$ | 1,919,123 | \$ | 75.28 | \$ | 77.97 | \$ | 125 |
| 18 | Dec-16 | 24,624 | \$ | 1,715,905 | 0.99992 | \$ | 1,716,038 | \$ | 1,467,076 | \$ | 69.69 | \$ | 59.58 | \$ | 133 |
| 17 | Jan-17 | 24,628 | \$ | 1,995,956 | 0.99988 | \$ | 1,996,192 | \$ | 2,003,565 | \$ | 81.05 | \$ | 81.35 | \$ | 236 |
| 16 | Feb-17 | 24,696 | \$ | 1,695,114 | 0.99986 | \$ | 1,695,350 | \$ | 1,615,949 | \$ | 68.65 | \$ | 65.43 | \$ | 236 |
| 15 | Mar-17 | 24,716 | \$ | 1,944,723 | 0.99977 | \$ | 1,945,167 | \$ | 2,365,375 | \$ | 78.70 | \$ | 95.70 | \$ | 444 |
| 14 | Apr-17 | 24,718 | \$ | 1,707,890 | 0.99968 | \$ | 1,708,434 | \$ | 1,709,260 | \$ | 69.12 | \$ | 69.15 | \$ | 544 |
| 13 | May-17 | 24,718 | \$ | 1,868,530 | 0.99956 | \$ | 1,869,353 | \$ | 1,869,268 | \$ | 75.63 | \$ | 75.62 | \$ | 823 |
| 12 | Jun-17 | 24,702 | \$ | 2,015,059 | 0.99944 | \$ | 2,016,196 | \$ | 1,930,600 | \$ | 81.62 | \$ | 78.16 | \$ | 1,137 |
| 11 | Jul-17 | 24,603 | \$ | 2,475,084 | 0.99916 | \$ | 2,477,176 | \$ | 2,200,313 | \$ | 100.69 | \$ | 89.43 | \$ | 2,092 |
| 10 | Aug-17 | 24,597 | \$ | 2,722,806 | 0.99900 | \$ | 2,725,522 | \$ | 2,736,343 | \$ | 110.81 | \$ | 111.25 | \$ | 2,716 |
| 9 | Sep-17 | 24,896 | \$ | 1,762,695 | 0.99864 | \$ | 1,765,091 | \$ | 1,981,463 | \$ | 70.90 | \$ | 79.59 | \$ | 2,395 |
| 8 | Oct-17 | 25,013 | \$ | 1,937,234 | 0.99816 | \$ | 1,940,805 | \$ | 1,823,068 | \$ | 77.59 | \$ | 72.88 | \$ | 3,571 |
| 7 | Nov-17 | 25,084 | \$ | 1,901,787 | 0.99760 | \$ | 1,906,362 | \$ | 1,896,404 | \$ | 76.00 | \$ | 75.60 | \$ | 4,575 |
| 6 | Dec-17 | 25,136 | \$ | 1,696,277 | 0.99690 | \$ | 1,701,547 | \$ | 1,646,128 | \$ | 67.69 | \$ | 65.49 | \$ | 5,270 |
| 5 | Jan-18 | 25,182 | \$ | 2,025,186 | 0.99578 | \$ | 2,033,776 | \$ | 2,253,739 | \$ | 80.76 | \$ | 89.50 | \$ | 8,589 |
| 4 | Feb-18 | 25,199 | \$ | 1,879,096 | 0.99387 | \$ | 1,890,677 | \$ | 1,780,190 | \$ | 75.03 | \$ | 70.65 | \$ | 11,581 |
| 3 | Mar-18 | 25,188 | \$ | 1,873,272 | 0.99026 | \$ | 1,891,705 | \$ | 2,126,713 | \$ | 75.10 | \$ | 84.43 | \$ | 18,432 |
| 2 | Apr-18 | 25,199 | \$ | 1,919,673 | 0.98257 | \$ | 1,953,718 | \$ | 1,804,332 | \$ | 77.53 | \$ | 71.60 | \$ | 34,046 |
| 1 | May-18 | 25,199 | \$ | 1,896,521 | 0.96210 | \$ | 1,971,224 | \$ | 1,951,080 | \$ | 78.23 | \$ | 77.43 | \$ | 74,702 |
| 0 | Jun-18 | 25,202 | \$ | 1,455,017 | 0.71000 | \$ | 2,049,320 | \$ | 2,005,954 | \$ | 81.32 | \$ | 79.60 | \$ | 594,303 |
|  | Total | 1,034,704 | \$ | 80,366,982 | 0.9906 | \$ | 81,133,130 | \$ | 81,137,672 | \$ | 78.41 | \$ | 78.42 | \$ | 766,147 |
|  | CY 2015 | 293,206 | \$ | 22,688,980 | 1.0000 | \$ | 22,688,980 | \$ | 22,592,329 | \$ | 77.38 | \$ | 77.05 | \$ | - |
|  | CY 2016 | 292,822 | \$ | 22,906,081 | 1.0000 | \$ | 22,906,535 | \$ | 22,845,599 | \$ | 78.23 | \$ | 78.02 | \$ | 454 |
|  | CY 2017 | 297,507 | \$ | 23,723,156 | 0.9990 | \$ | 23,747,195 | \$ | 23,777,736 | \$ | 79.82 | \$ | 79.92 | \$ | 24,039 |
|  | CY 2018 | 151,169 | \$ | 11,048,766 | 0.9371 | \$ | 11,790,420 | \$ | 11,922,008 | \$ | 77.99 | \$ | 78.87 | \$ | 741,654 |


[^0]:    1 Based on a rolling three (3) month PMPM claim cost average plus seasonal variation.

